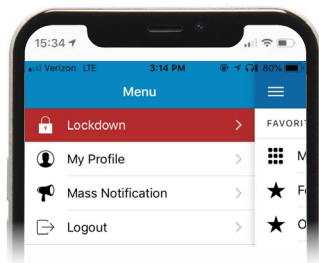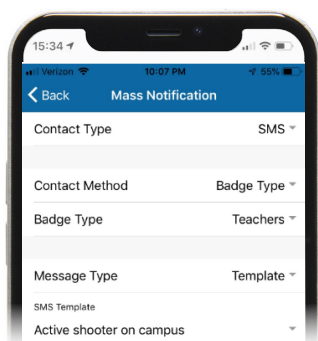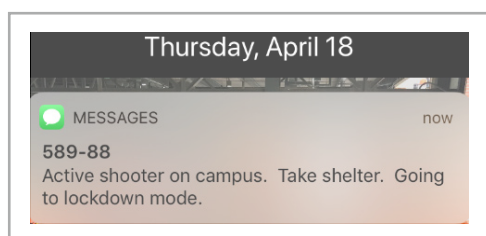## Feenics Alert for Mass Notifications Overview

Keeping personnel informed is critical. Any event or alarm can be pushed to one or more people via email, SMS or to the Feenics One app. However, Feenics takes alarm notifications an extra step by allowing push notifications to one person, groups or all. Messages can be custom created or derived from pre-built templates.

Use Feenics' Windows app, web client or mobile app to send mass notifications.

SMS short codes are used for text notifications, allowing for an unlimited number of people that can be reached simultaneously.

Key Features

- ✓ Any alarm can be pushed to an email or SMS user (or multiple recipients) within the database

- ✓ Manually script any message, and send to an individual, group or all records in the database

- ✓ Choose delivery method as SMS, email, SMS & email, or Feenics One app

- ✓ Create an unlimited number of pre-built message templates to be ready to send at a moment's notice

- ✓ Associate a template message to be sent when 'lockdown' action is pushed

- ✓ Mass notification capability is available with Feenics' Windows app, web client and the mobile app on either iOS or Android

- ✓ Email and mobile app notifications are included with all versions of the instance

- ✓ Additional charges may apply for SMS notifications based on monthly messages sent

- ✓ Standard text rates applied from all carriers. Feenics is not responsible for any fees applied by local carrier

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