

# tds Parcel Management

## Automate Deliveries with Parcel Management



With tds Parcel Management your organisation can fully automate and manage the handling of daily workplace deliveries digitally through the front of house Visitor check-in kiosk and Tablets. tds Parcel helps reduce administrative tasks and costs, as well as future-proofing and optimising your front-of-house processes.

The new Parcel Management solution powered by tds will also aid in the implementation of social distancing by enabling a contactless parcel pick-up delivery procedure. With this feature, the scanning of parcels on delivery and on pick-up from the recipient, unnecessary physical interaction between employees, couriers, and the reception will effectively be eliminated.

With tds Parcel Management, organisations can completely manage their parcels end-to-end from arrival to pick-up with tds Visitor's latest hardware and features.

## How the tds Parcel Management Works

When a parcel is delivered to a site, it is instantly scanned via a mobile device or tablet and matched to a person within the organisation, and is then officially checked in. As the parcel is checked in, the recipient is notified via email, SMS or the tds My Visitor App and provided a unique code which can then be used to retrieve the parcel.

The notification sent to the parcel recipient will contain a unique code which they will provide to the team handling the packages. The parcel's code is then scanned once more, and the person is requested to sign in as a proof of collection. The parcel is then marked as "checked-out" and the owner of the parcel is notified.

## Fully Automate your Parcel Delivery Workflow

### Parcel Management

New parcel delivery workflow functionality allows for a seamless and secure onsite delivery/collection process.

### Instant Notifications & Tracking

Recipients of incoming packages receive automatic, real-time notifications to ensure a secure and safe pick-up.

### Delivery Recording & Reporting

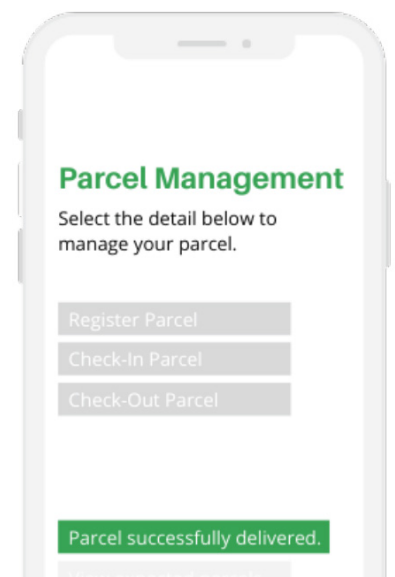
All workplace deliveries can be easily tracked and recorded within the user dashboard.

### Parcel Administration

Provide flexible delivery options for package recipients

### Seamlessly Integrated into Workplace Solutions

Optimized delivery process integrated into existing solutions.



Fully automate and manage the handling of office deliveries